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Problems of university libraries in the West Bank as seen by faculty members and library directors

Shereen M. Al-Dabbas

Mohammad Shu'ibat

Abstract :

This study aimed at investigating the problems faced by libraries at Palestinian universities in the West Bank as perceived by faculty members and library directors. The study population consisted of (faculty members and library directors at Palestinian universities in the West Bank). The population of faculty members was (2620), who hold MA and Ph.D. degrees. The researcher used the descriptive method. A cluster random sample was selected, which constituted (9%) of the population, representing the study variables: gender, academic qualifications, years of experience, and number of students enrolled in the university at which the faculty member teaches. The researcher conducted a questionnaire consisting of (56) items, covering five domains: library building, possessions, directors, loaning, and services.

The validity and reliability of the questionnaire were verified according to appropriate educational and statistical methods. Cronbach's alpha coefficient was (0.976). Therefore, the questionnaire had a high degree of reliability. 227 questionnaires have been returned with a percentage of 86. The number of library directors who were interviewed was nine, of whom one refrained.

The study results revealed the following:

Problem in the availability of quality standard with regard to the space available to each student (0.8) cubic meter per student; problem in the loaning and automatic return service; absence of adequate budget for the purchase of book section; lack of interest by decision-makers in the problems and needs of libraries; lack of interest in recruiting an adequate

number of staff needed by the library; in case staff were recruited, oftentimes the qualifications were not suitable to the technical or administrative sections of the library.

In the light of these results, the researcher recommended the following: enhancing interest in the library buildings, possessions; facilitating loaning and services; increasing their budgets; recruiting qualified staff and training them on a regular basis; raising the interest of decision-makers in the libraries and their needs; carrying out further studies in this area; and emulating models of international libraries.

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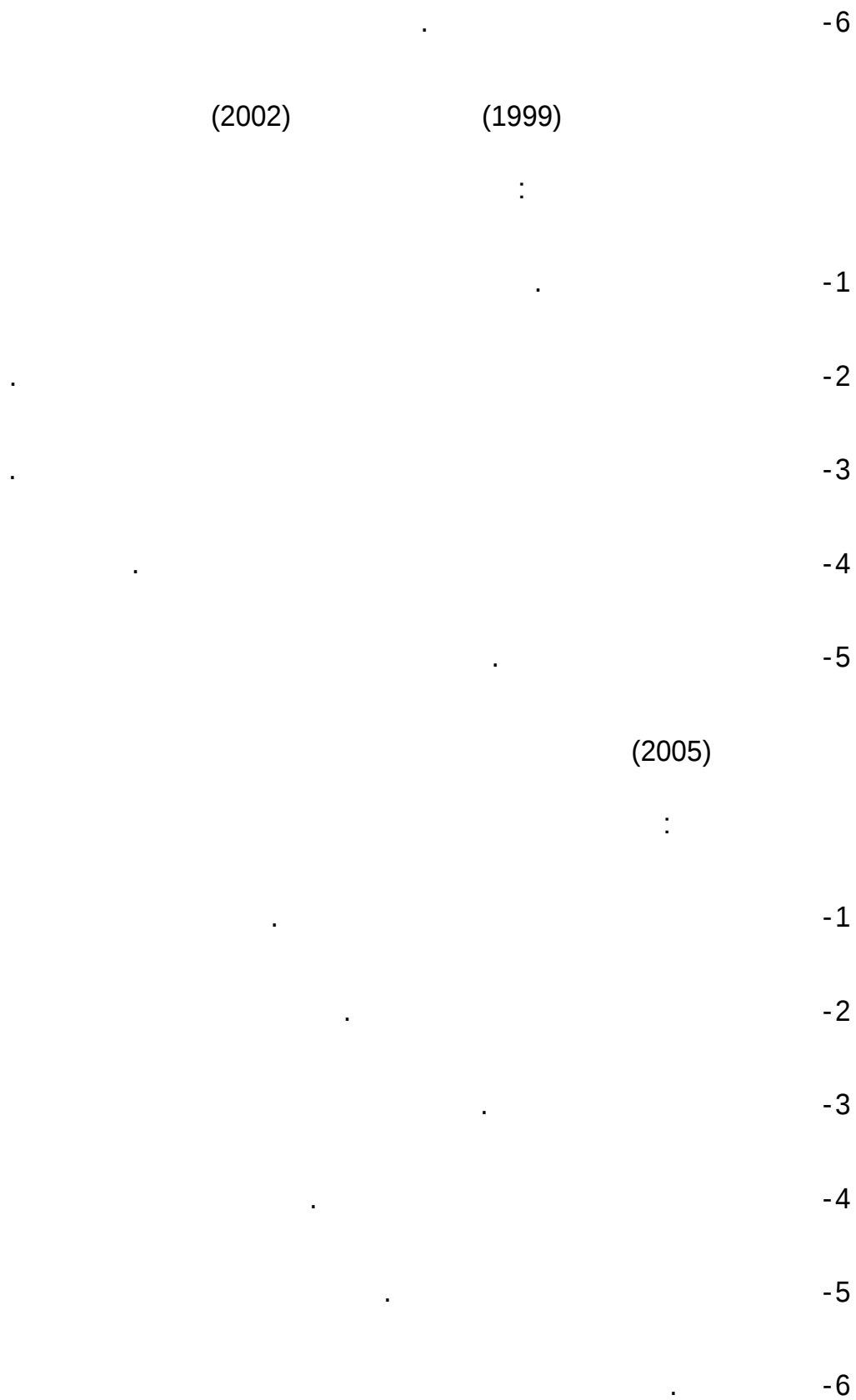
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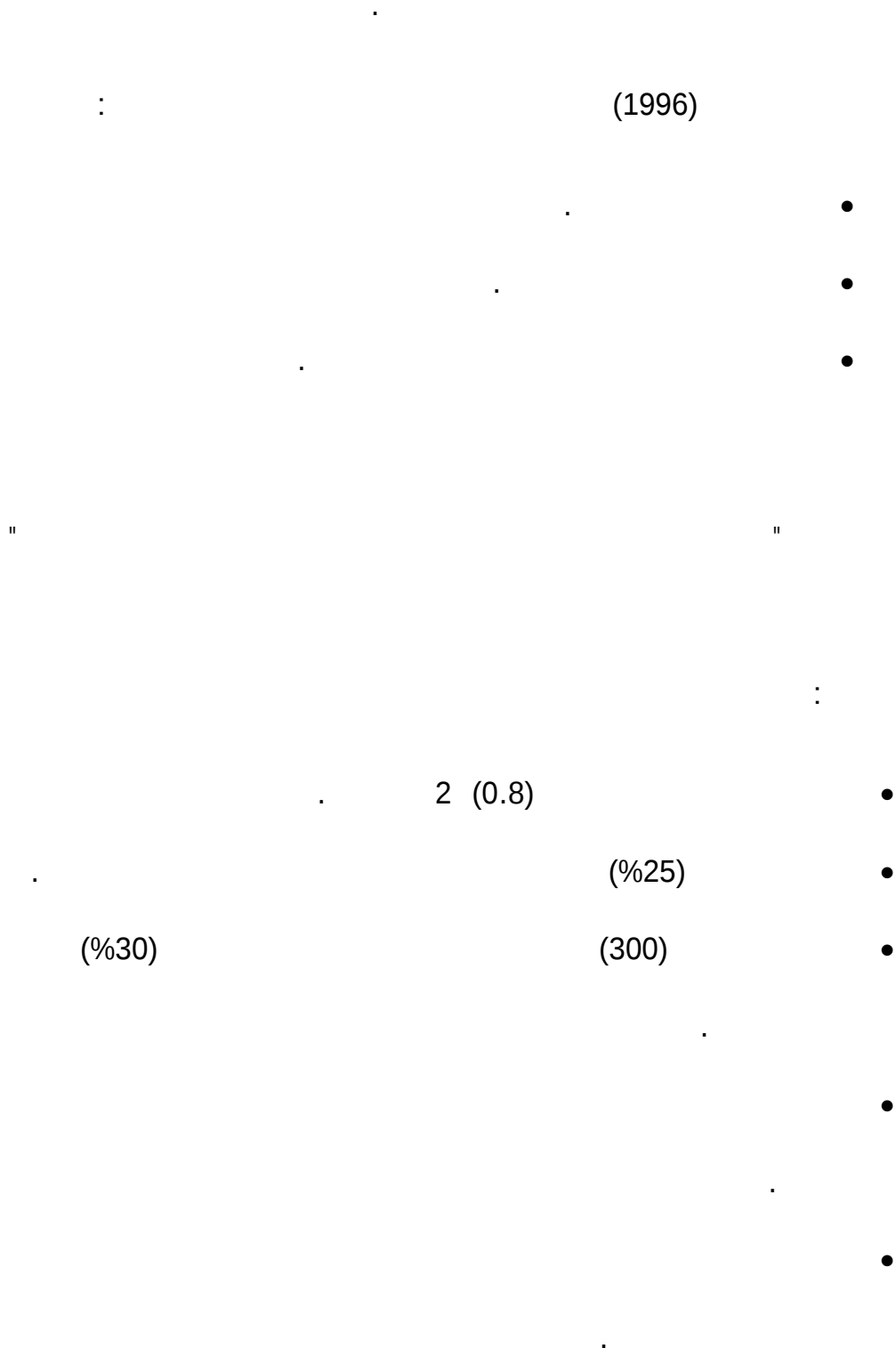
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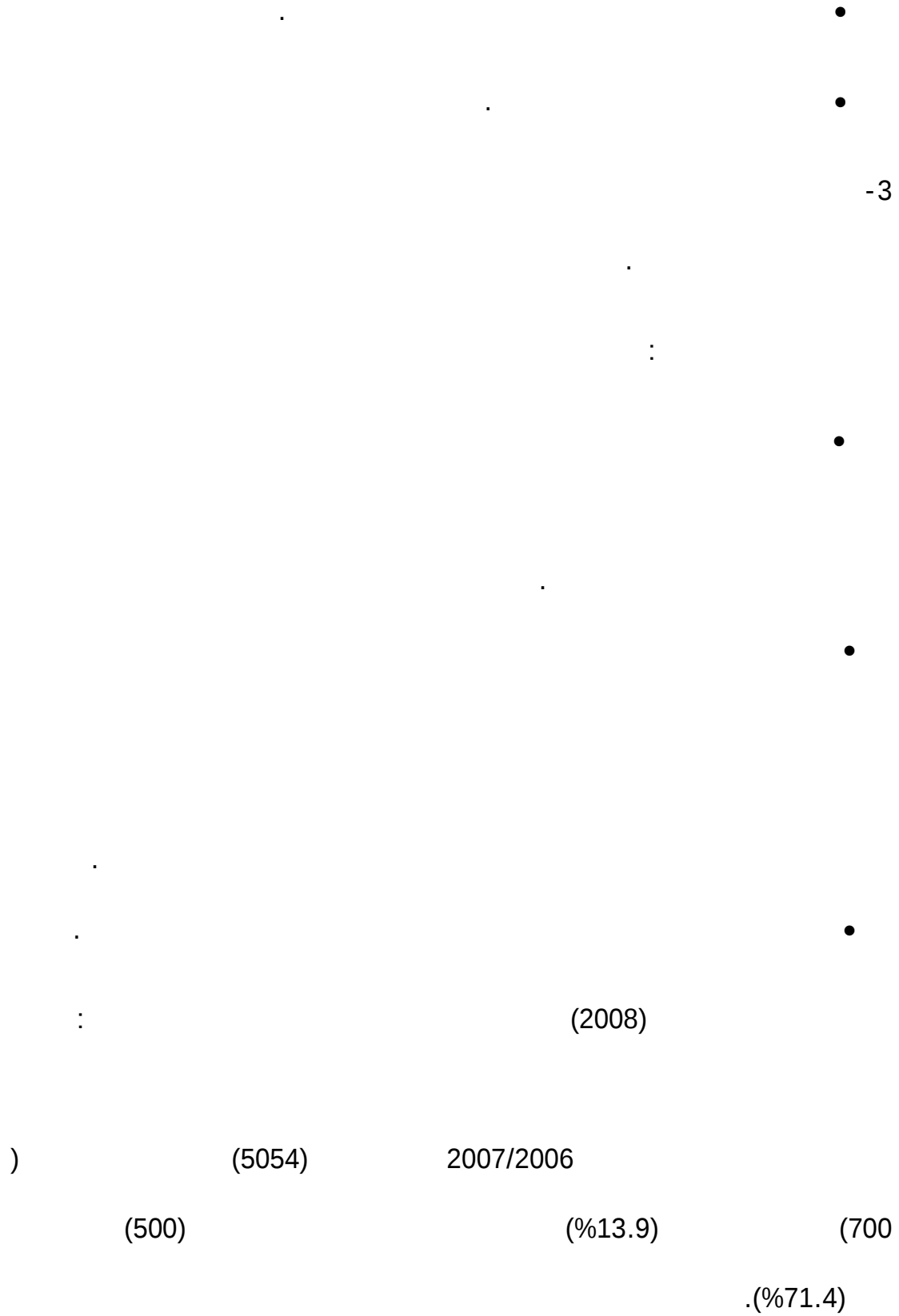
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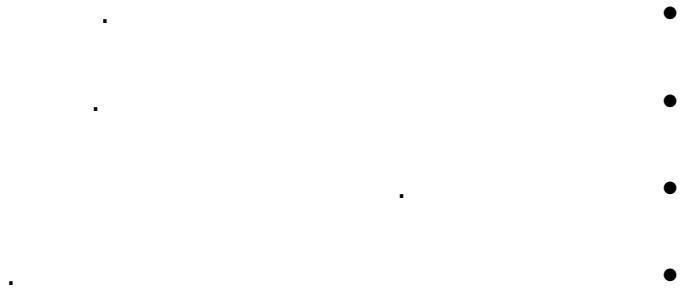
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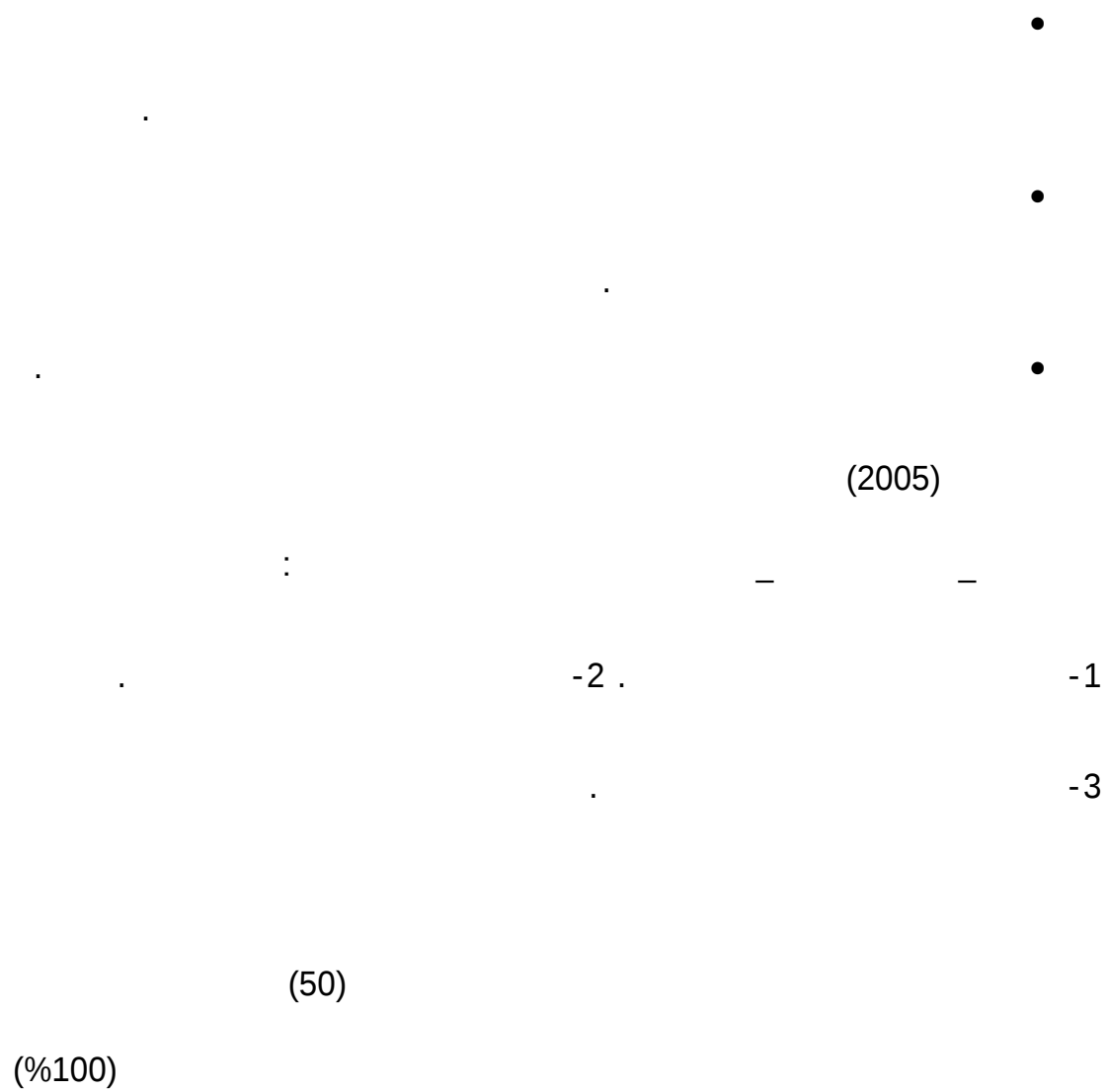
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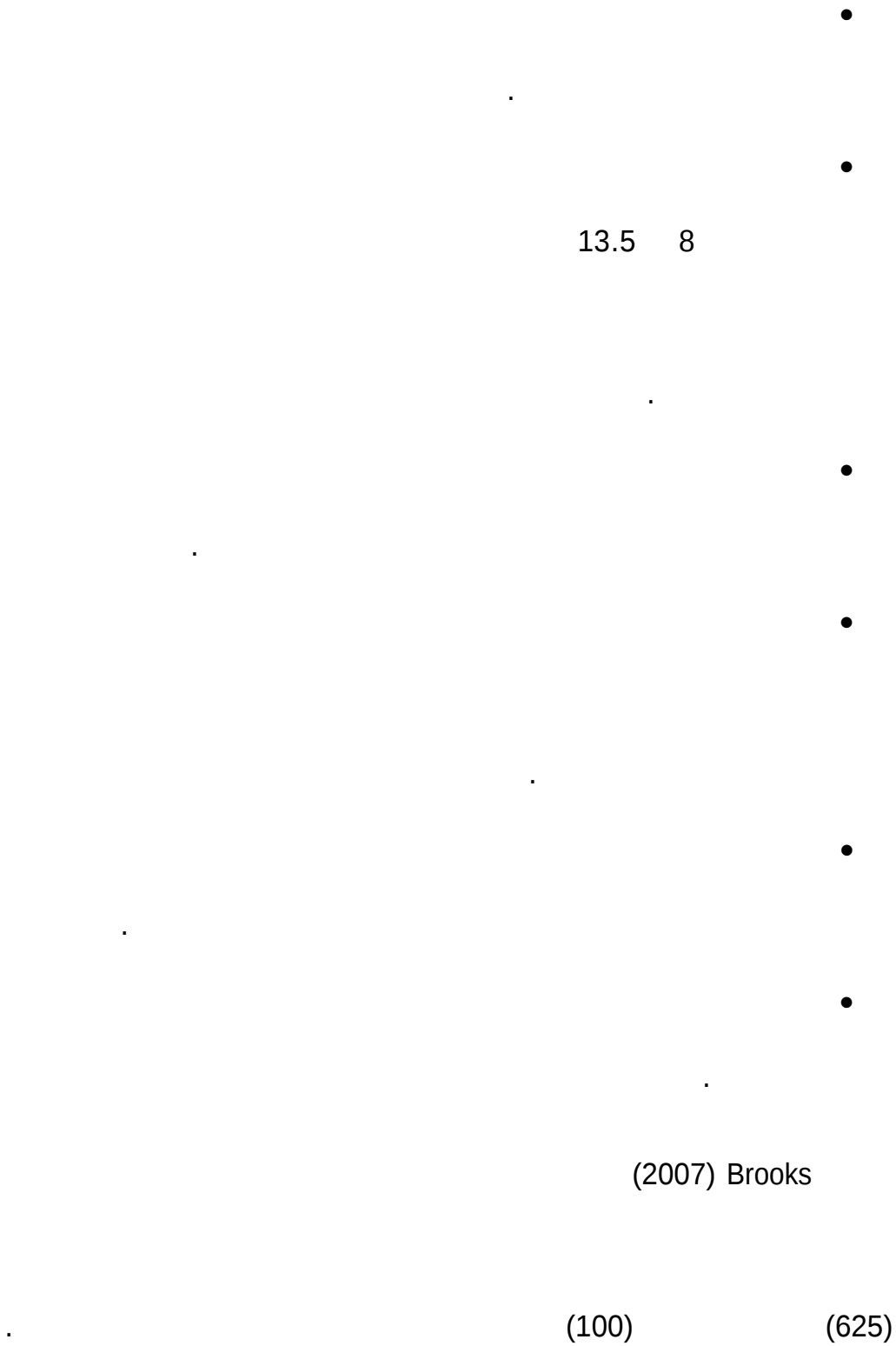
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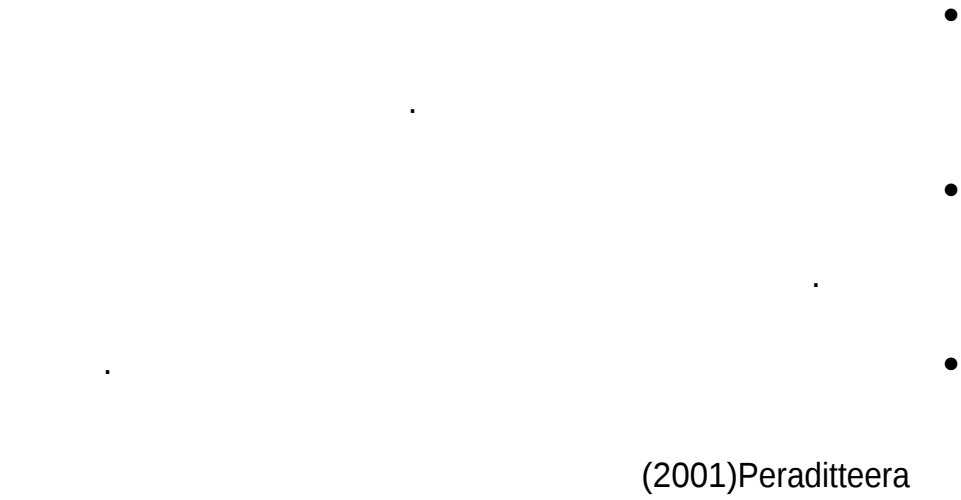


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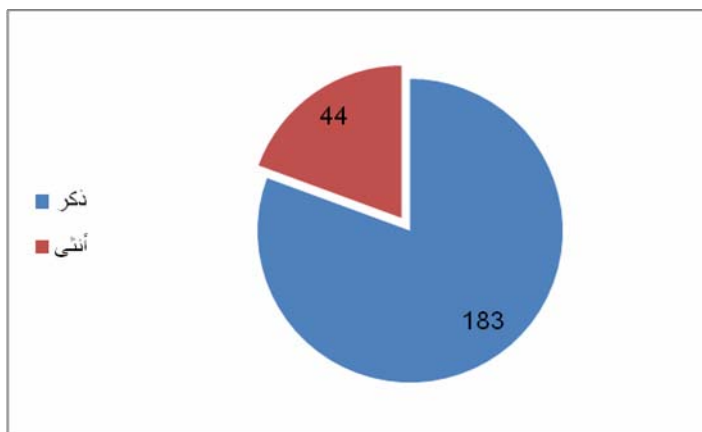
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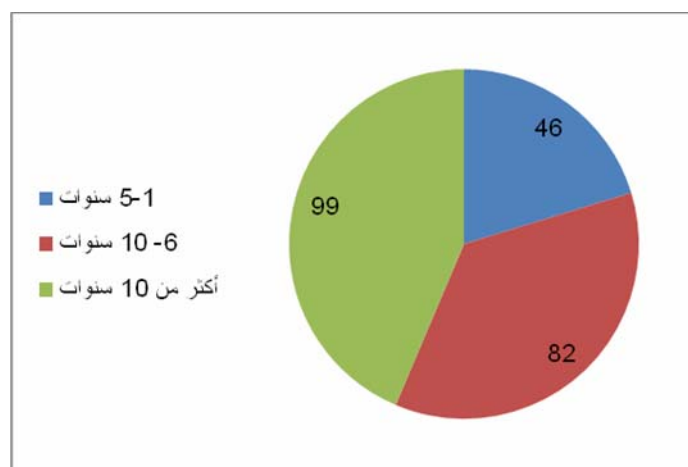
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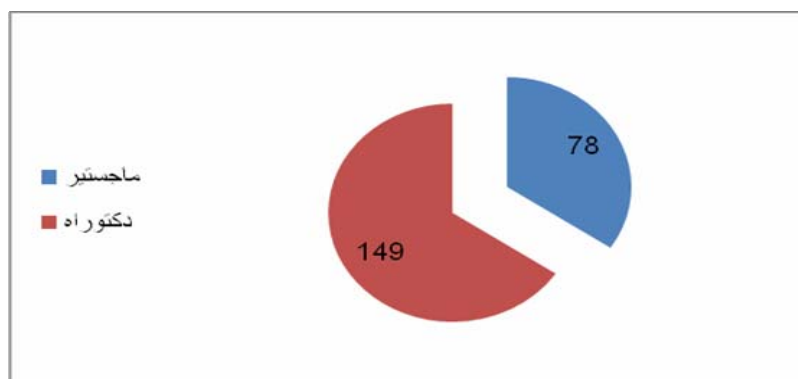
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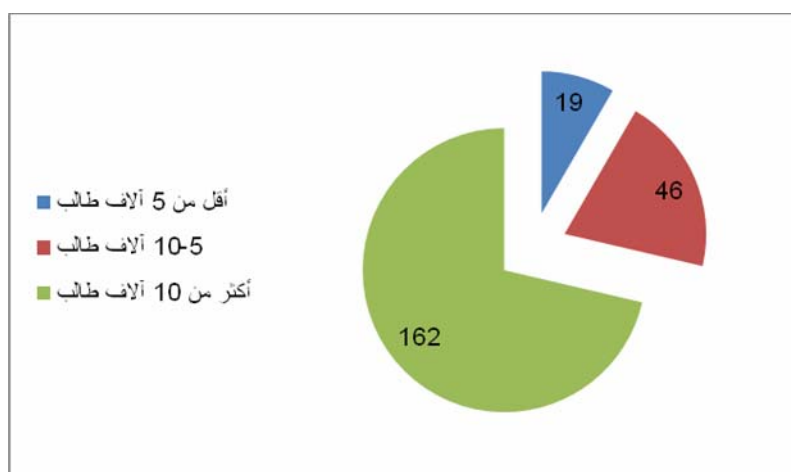
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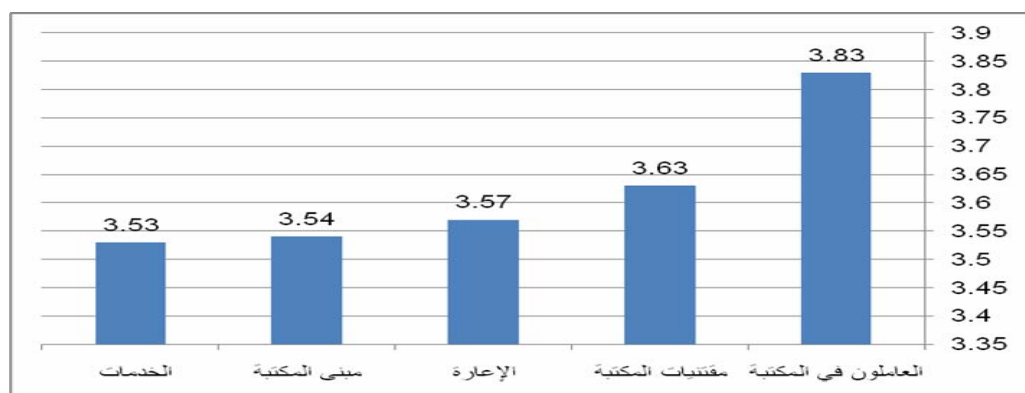
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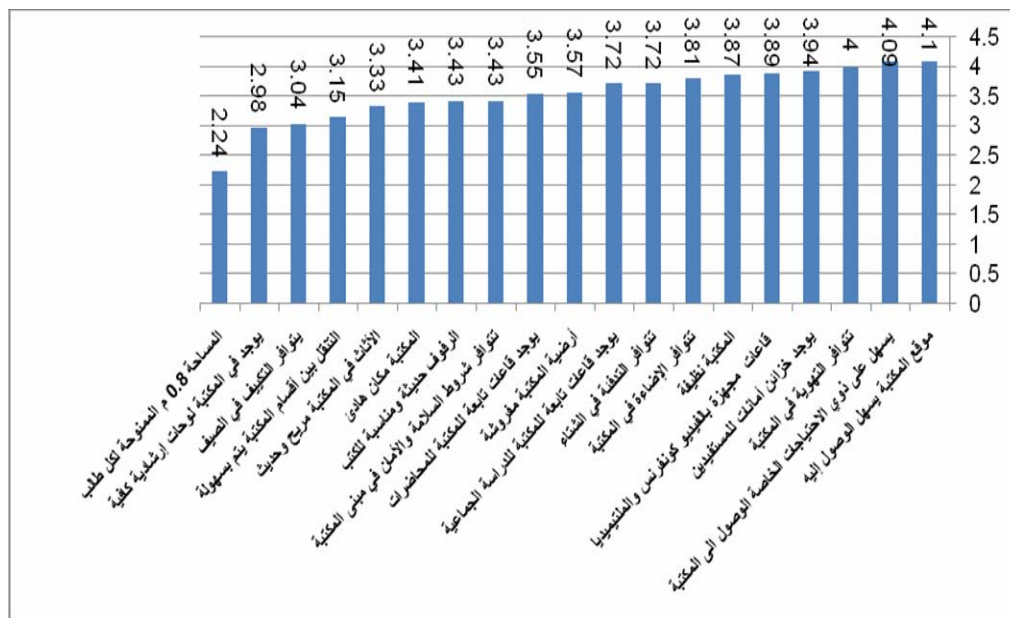
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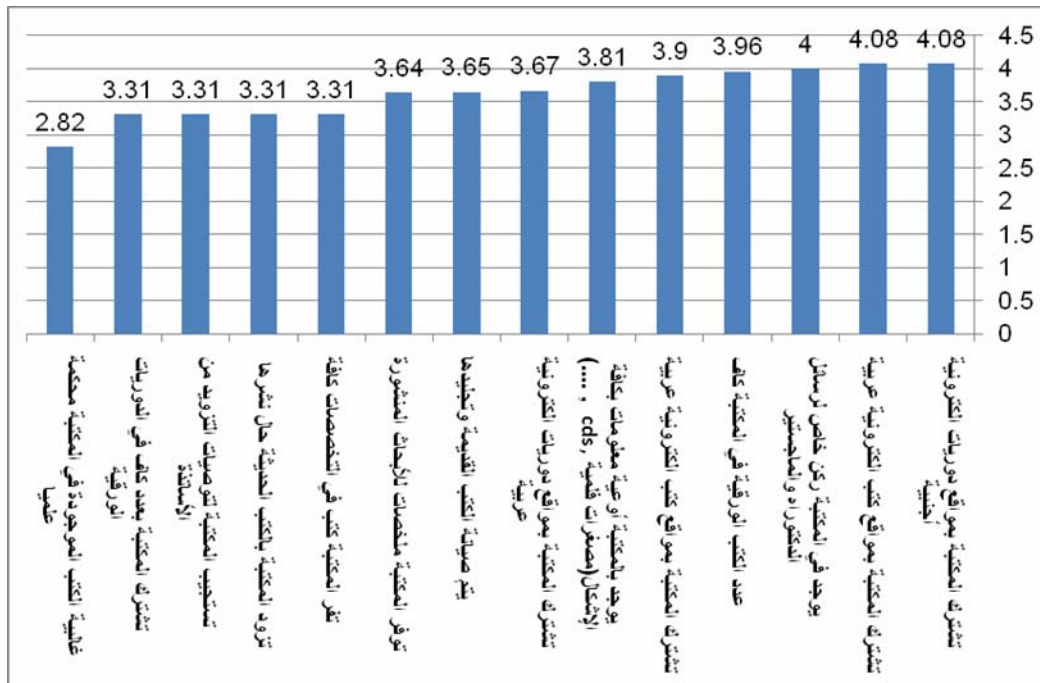
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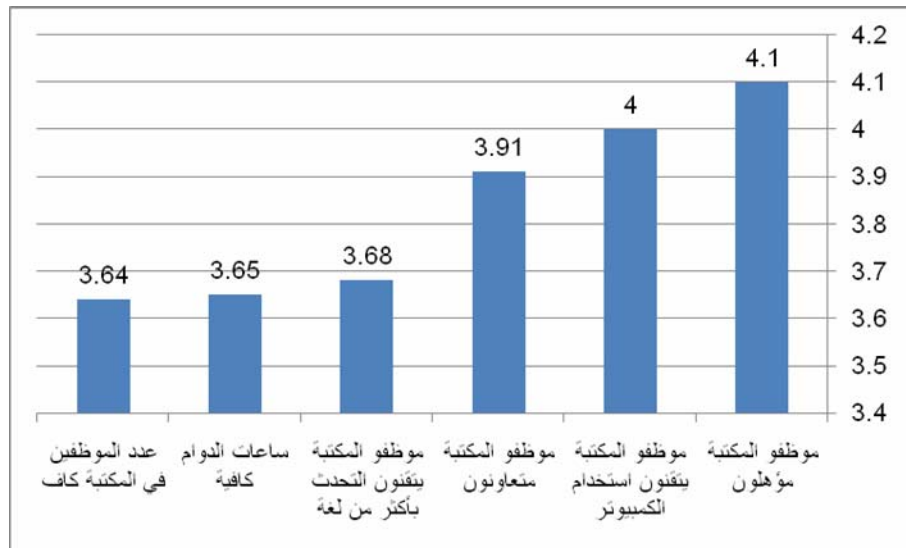
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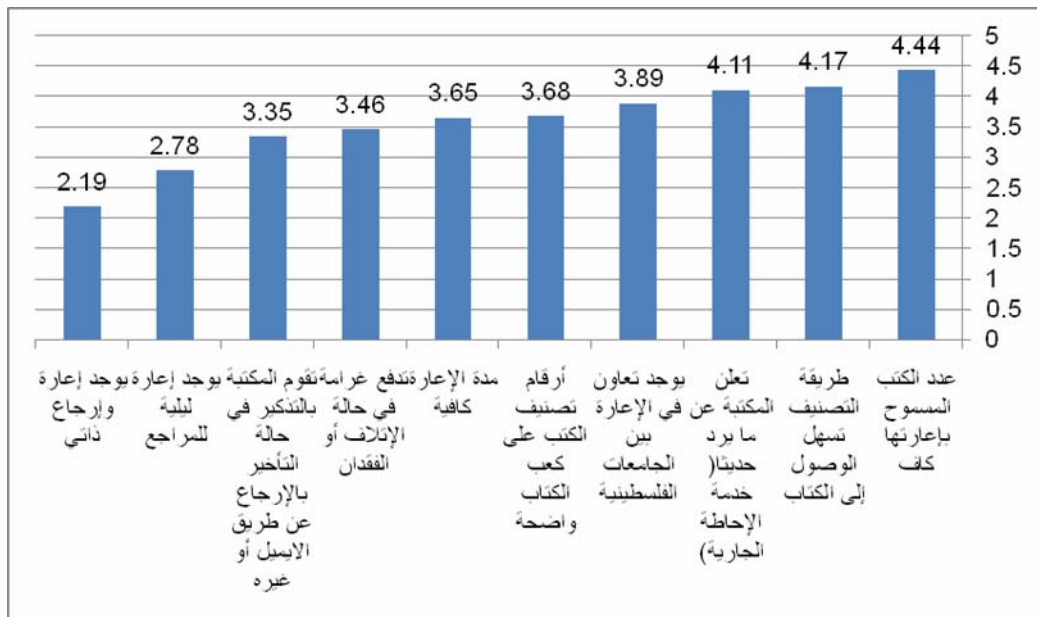
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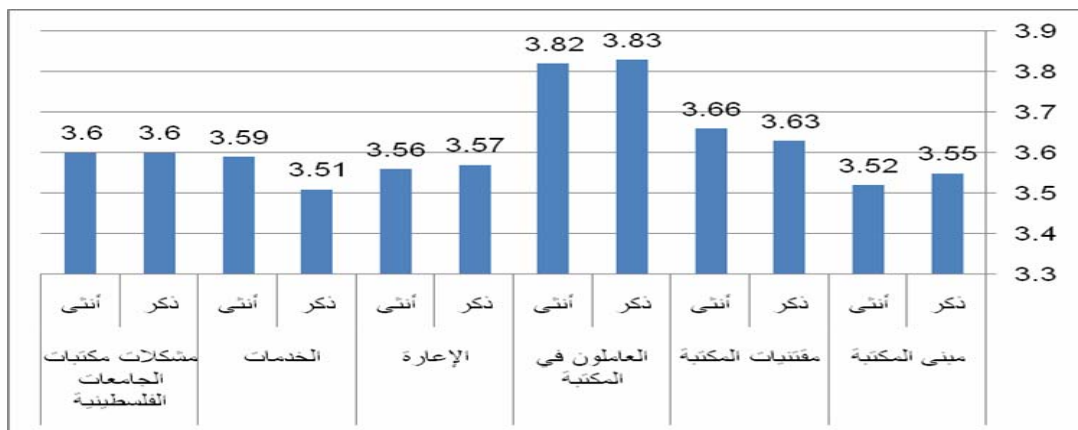
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			0.70	3.82	44		
.933	225	.084	0.68	3.57	183		
			0.64	3.56	44		
.646	225	-.460	1.11	3.51	183		
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0.72	3.83	99	10	
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0.69	3.58	82	10 -6	
0.68	3.57	99	10	
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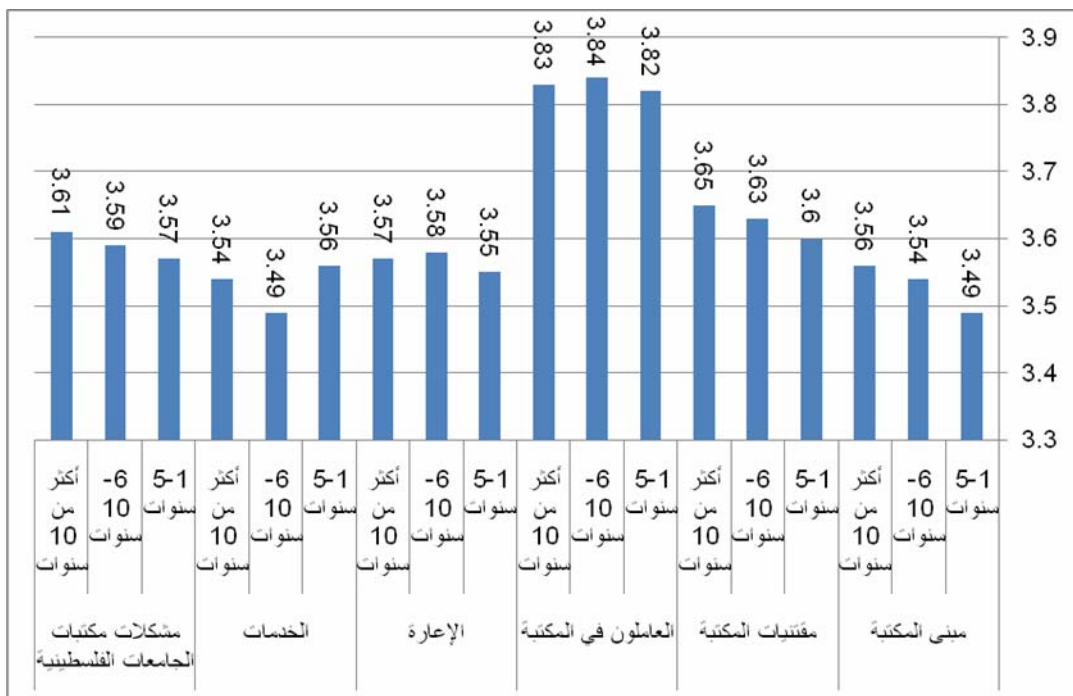
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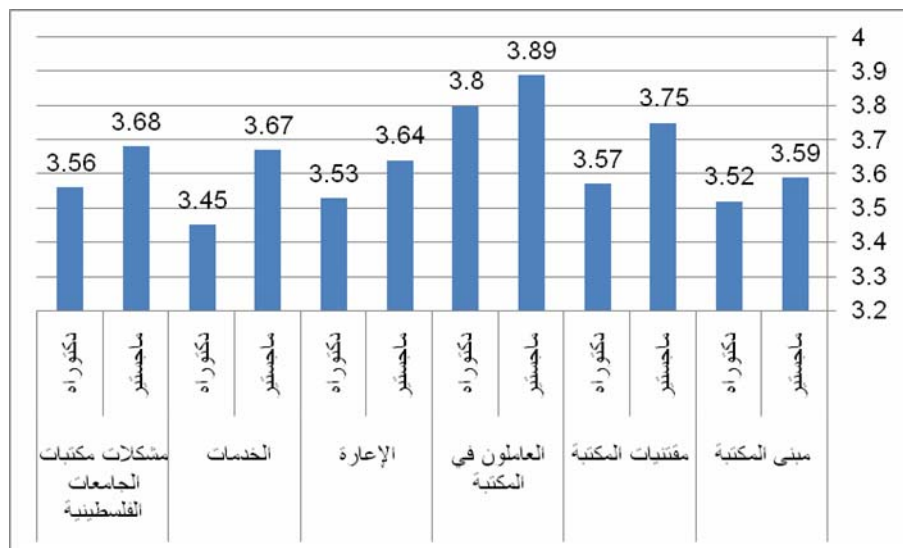
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.156	225	1.425	0.79	3.75	78		
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.343	225	.950	0.70	3.89	78		
			0.73	3.80	149		
.261	225	1.126	0.65	3.64	78		
			0.69	3.53	149		
.161	225	1.408	0.97	3.67	78		
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.208	225	1.262	0.65	3.68	78		
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1.10	3.60	19	5	
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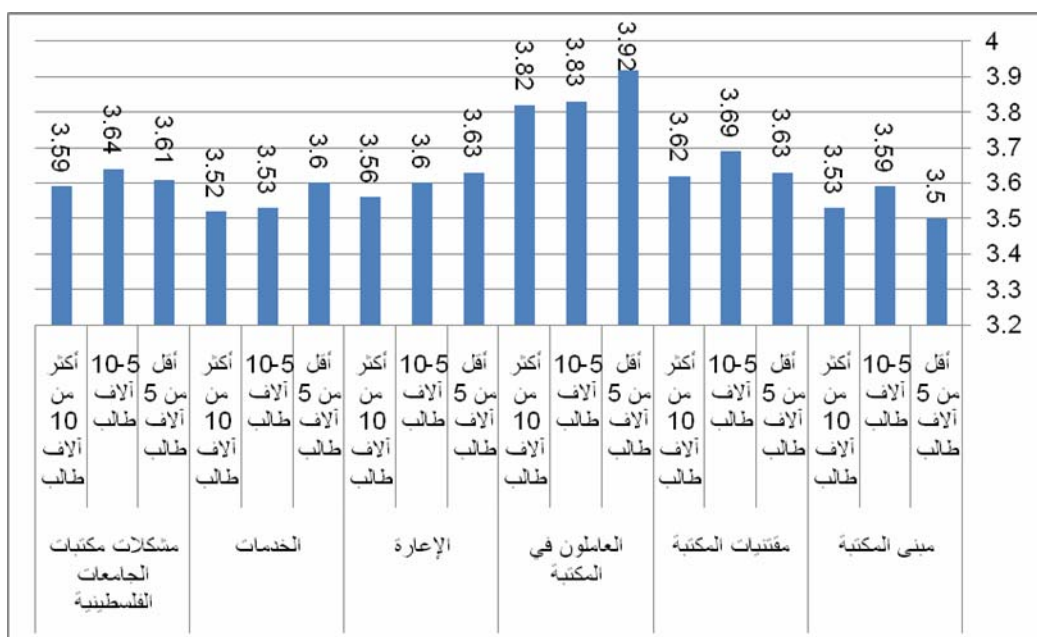
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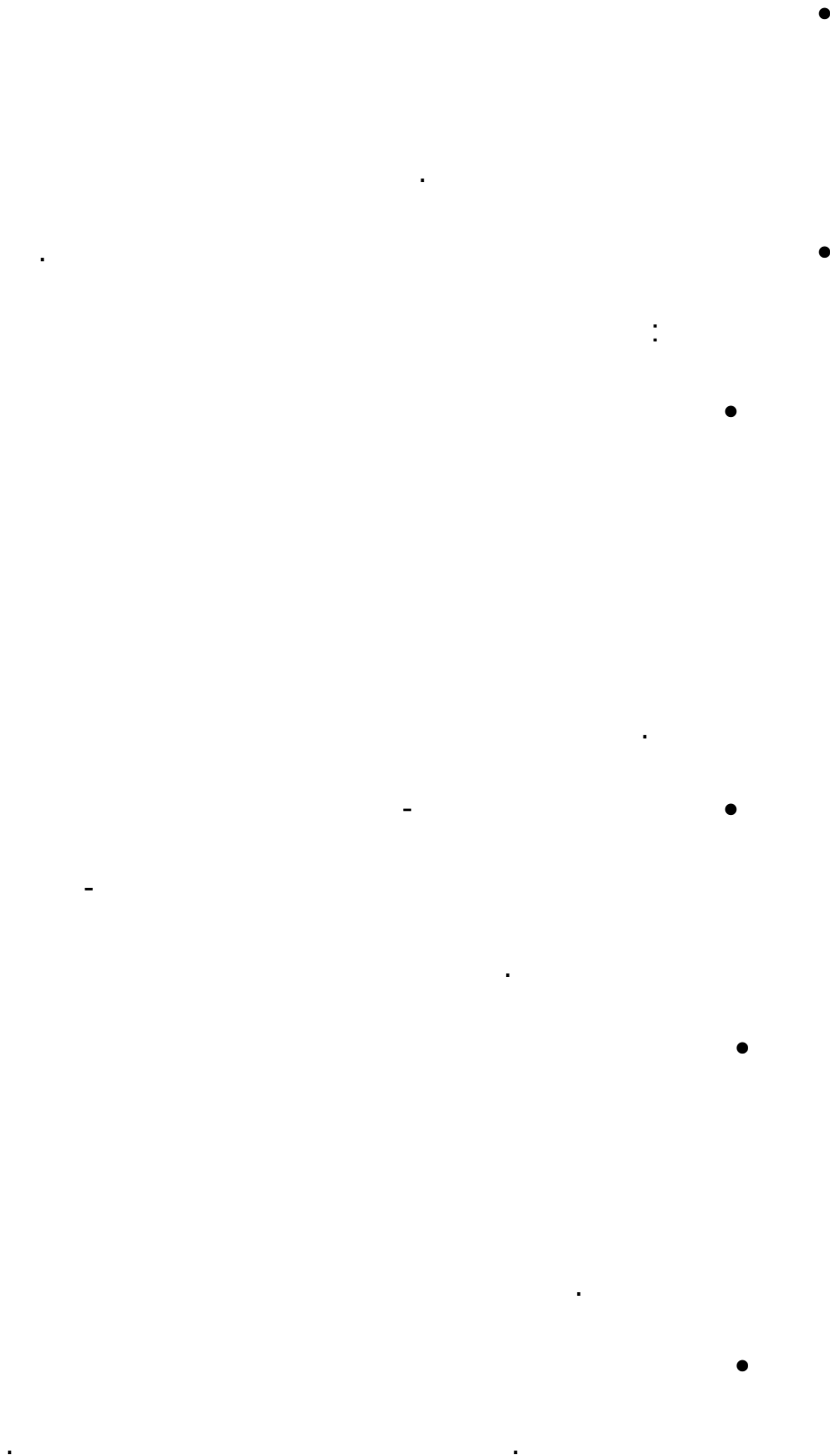
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67.....	(1.3)
76.....	(1.4)
79.....	(2.4)
80.....	(3.4)
81.....()	(4.4)
84.....()	(5.4)
86.....()	(6.4)
88.....()	(7.4)
90.....()	(8.4)
	(9.4)
92.....	
	(10.4)
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95.....

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77.....	(1.4)
77.....	(2.4)
78.....	(3.4)
78.....	(4.4)
81.....	(5.4)
83.....()	(6.4)
85....()	(7.4)
86.()	(8.4)
89.....()	(9.4)
	(10.4)
93.....	
	(11.4)
97.....	
	(12.4)
99.....	

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103.....

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131.....

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143.....

144..... (1)

149 (2)

153..... (3)

155..... (4)

182.....

184.....

186.....