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Assessment of Satisfaction and Associated Factors among Postpartum Cesarean Mothers in Private Hospitals in Nablus

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Background: Understanding maternal satisfaction is essential to identify factors and interventions that directly affect the childbirth experience, especially among mothers who have undergone a cesarean section.

Objective: Assessment the levels of satisfaction and identify the factors are play a significant role in satisfaction in private hospitals in Nablus

Method: A cross-sectional descriptive design, Data was collected using a self-administered questionnaire and a Likert scale.

Results: Found high satisfaction among mothers in private Nablus hospitals during labor and birth, with factors affecting satisfaction including medical staff support, encouragement, counseling, information about department entry, and sufficiency of information after the cesarean section operation.

Conclusion: The study reveals high satisfaction among postpartum mothers, not influenced by demographics, and highlights factors like encouragement, counseling, clear explanations and addressing complications during pregnancy.

Keywords: Satisfaction, Post Cesarean Section, Postpartum Mothers.