
Prepared by: Zeyad Fadel Abdel-Rahman

Supervisor: Dr. Mansour Gharabeh

Abstract

The aim of this study was to identify the impact of training on the performance of the staff on the safety of food from the point of view of employees and to identify the impact of training in terms of performance and indicators of information and skills gained and the contribution of previous courses in increasing the ability of staff to perform inspectors to evaluate food safety standards, Training components (training needs, selection of trainees, selection of trainers, design of training courses) and knowledge of the degree of impact of training on the performance of the control staff for their functions in the Ministry of National Economy from their point of view according to the different variables. By following the descriptive approach to its suitability for the purposes of this study, through specially designed questionnaires and interviews with the directors-general of the ministries concerned.

The study was conducted at the Ministry of National Economy, where the study population consists of all employees of the Ministry of National Economy working in the field of food safety and staff who are involved in organizing training courses related to food safety and working in specialized committees in the ministry related to the study subject. The study is a comprehensive survey sample which is also a non-probabilistic intentional sample.
The study questionnaire obtained a high degree of reliability and consistency of the study instrument. Relative frequencies, the use of arithmetic averages, central tendency measurements, Pearson Correlation tests, one way analysis of variance, and One sample T Test were used to answer the questions and hypotheses of the study.

The study showed that the provision of training improves the performance of the food safety inspection staff in the Ministry of National Economy where the impact was high. The training also improved the inspectors' information and improved their skills. The training courses contribute to increasing the capabilities of the control staff using food safety indicators High.

It was found that there is a need for training courses for the inspectors specialized regularly to develop their skills and to keep up with the scientific development where the degree of need for training is very high.

The study showed that there are no differences between the level of response on the effect of training on the performance of food safety inspection staff in the Ministry of National Economy by field of study and the total score according to the control variables (administration, job title, scientific qualification).

There were differences between the response averages on the performance indicators of the quality of the information and skills acquired from the previous courses specialized in food safety according to the control variables (gender and the number of training courses) and the response averages on the training relationship with the performance and its indicators according to the variable years of experience.